

National Aeronautics and Space Administration

GSFC Employee Performance Communication System (EPCS)

EMI LOTEE INF	OMMATION				
NAME	ORG. CODE	RATING PERIOD			
		-			
TITLE/SERIES/GRADE					
PLANNING DISCUSSION		PROGRESS REVIEW			
SUPERVISOR SIGNATURE/DATE		SUPERVISOR INITIALS/DATE			
EMPLOYEE SIGNATURE/DATE		EMPLOYEE INITIALS/DATE			
OVERALL NARRATIVE SUN	MARY (MANDATORY)				
FINAL RATING (CHECK ONE)					
MEETS EXPECTATIONS	FAILS TO MEET EXPECTATIONS				
	REVIEWING OFFICIAL SIGNATURE/DATE* (*Required only for "Fails to Meet Expectations")				
(**)	kequirea only for Falls to Meet Expectation	ons)			
A CKNOWI ED	CEMENT				
ACKNOWLEDGEMENT					
My signature on this form does not imply agreement or disagreement with the rating received. I may request reconsideration of the					
final rating within 15 calendar days.					
☐ I request reconsideration.					
EMPLOYEE SIGNATURE/DATE					

SECTION I

General Approach to Work: Supervisor should consider and provide feedback to the employee relative to the employee's demonstration of the items listed below in the overall performance of his/her duties. These items may also serve as performance standards for the performance elements listed in Section II.

1. Quality of Work Routinely produces quality work that is complete and meets the needs of the customer.

2. Timeliness Routinely produces quality work within required time frames.

3. Customer Service Routinely provides professional, responsive service to internal and external customers.

4. Communication Routinely communicates information effectively.

5. Teamwork Routinely cooperates with and assists other team members.

6. Creativity Routinely develops, evaluates, and advocates creative or innovative responses to requirements.
 7. Agility Routinely demonstrates flexibility and responsiveness to adapt to changing customer requirements.

8. Integrity Demonstrates trust, fairness, honesty, and accountability in all actions.
 9. Respect Treats others with respect and values diversity among people and their ideas.

SECTION II

Performance Elements: All elements are critical elements. At least one element must be linked to the NASA Strategic Plan, GSFC's Strategic Implementation Plan, or the organization's operating plan or goals. Check blocks at left to indicate those that relate to a Strategic Plan. Indicate level of performance by checking one of the element rating levels; any element rated "Fails to Meet Expectations" will result in an overall rating of "Fails to Meet Expectations." "Not Rated" may be selected only if the employee did not have sufficient opportunity to perform the element for reasons beyond his/her control.

Strategic	Specific Job Elements and Standards (Use plain paper for additional elements/standards if		RATING LEVELS		
Plan	needed.) If any of the items in Section I are appropriate performance standards for the	Meets	Fails to Meet	Not Rated	
	job elements listed below, no additional standards need to be written.	Expectations	Expectations		
	1.				
	2.				
	2.				
	3.				
	4.				
Supervisor	Positions Only: Supervisors should be rated on all elements relative to their supervisory responsi	hilities and the o	rganization's ove	rall	
Supervisor	performance	billing and the o	gumzuuon s ove		
	1. Human Resources Management: Assigns work according to employees' abilities. Creates a				
	work environment which attracts and retains highly skilled employees, promotes equity through				
	meeting affirmative action goals and actively encourages diversity in all aspects of personnel				
	decisions, rewards quality improvements and productivity, and enhances employee development and contribution to NASA's functions and mission.				
	Planning: Develops and implements program/project plans and work products that are				
	responsive to customer requirements. Meets organizational objectives on time and within budget				
	allocations.				
	3. Continual Improvement: Continues to improve organizational processes through innovation				
	resulting in more effective ways of doing work.				
	4. Resource Responsibility: Makes prudent, effective, and accountable use of the organization's				
	financial and capital resources.				
	5. Organizational Communication: Provides clear instruction on organizational goals and tasks as well as constructive feedback on performance expectations to staff.				
	6. Safety: Safety Implements the requirements, procedures and standards established in the GSFC				
	Health and Safety Manual and related directives for optimized, accident-free mission accomplishments for the safety of property and personnel.				
	accomprisiments for the safety of property and personner.				

SECTION III

Training and Development: Identify individual development activities such as education, training, rotational assignments, committee participation and other work opportunities which address developmental goals during the next year. In addition, an Individual Development Plan (IDP) Form #GSFC 17-98A can be used.

Activity	Estimated Time Frame	